



# SNP Alliance

The National Voice for Special Needs and Medicare-Medicaid Plans

A National Nonprofit Leadership Organization

## *QUALITY MEASUREMENT FOR COMPLEX CARE*

WEDNESDAY, APRIL 22, 2020 – VIRTUAL SESSION – MEMBERS ONLY



## SPEAKERS:



- *David Nerenz, PhD, Director, Center for Health Policy and Services Research, Henry Ford Health System, MI*



- *Tom VonSternberg, MD, Senior Medical Director, Government Programs and Care Management, HealthPartners*



- *Deborah Paone, DrPH, MHSA, Performance Evaluation Lead & Policy Consultant, SNP Alliance, DC*

## BACKGROUND ON SNP ALLIANCE & QUALITY MEASUREMENT

SNP Alliance and its *Performance Evaluation/Quality Leadership Group* has, and will continue to, provide analysis, representation, advocacy, and education around Medicare Advantage quality measurement and performance evaluation (such as through MA Part C and D Stars measures and MMP quality measurement under the Financial Alignment Demonstration).

We have been working for several years to bring *more awareness to measurement and methodology issues in Stars when applied to SNP and MMP populations*. We comment on CMS proposed regulation, work with nonprofit and governmental agencies such as NQF, NCQA, respond to requests for information from many organizations, including ASPE, MedPAC, GAO, and participate in national Technical Expert Panels and Committees.

We meet by phone the *second Wednesday of every month from 1-2 ET* and encourage you to participate.

## FRAMING REMARKS & INTERACTIVE DISCUSSION



Today we want to *lift ourselves out* of the focus on what is wrong to *what we'd like to see* in quality measurement for complex care populations and *frame the outline* of a different approach.

Our speakers have research, practice, policy, and systems development experience in quality measurement for chronic care populations.

Each will provide remarks to help us *engage in an interactive discussion*.

## SESSION FOCUS



We will take this hour to focus on how we can *provide thought leadership* to frame a *different approach around quality measurement for complex care* populations as are served by SNPs and MMPs.

Characteristics of the quality measurement system should reflect these populations—for example:

- Using *a core set of meaningful measures*,
- *Aligning* these identical measures *across key services and settings*,
- Defining or addressing *attribution and shared accountability*, and
- Ensuring *appropriate risk adjustment* and consideration of *social determinant of health risk factors* and care complexity



# USING A CORE SET OF MEANINGFUL MEASURES



# ALIGNING MEASURES ACROSS SETTINGS & PROGRAMS



# ADDRESSING SHARED ACCOUNTABILITY & ATTRIBUTION OF RESULTS



# ENSURING APPROPRIATE RISK ADJUSTMENT



# DR. DAVID NERENZ – CONSIDERATIONS & OPTIONS



# DR. TOM VONSTERNBERG – CONSIDERATIONS & OPTIONS



# DR. DEBORAH PAONE – CONSIDERATIONS & OPTIONS



# INTERACTIVE DISCUSSION