SNP Alliance Performance Evaluation/Quality Work in 2019 – “Year in Review”

Significant work – analysis, comments, collaboration toward solutions, and shared learning on:

- **Model of Care** – responded to CMS Memo on BBA 2018 changes to MOC (specifically affected C-SNPs); proposed benchmark changes; work with NCQA behind the scenes, plus two member calls, two PE/Quality calls; two in-person member meeting working sessions on MOC, email convenience survey of MOC; recommendations on changes to MOC scoring guidelines; response to CMS application with MOC comments, MOC presentations.

- **Health Outcome Survey measure issues** – Meeting at CMS with Dr. Goldstein and 10 staff on HOS White Paper; follow-up with HOS coalition; SNPA survey questions on HOS; discussed HOS measure issues in PE/Quality calls; one-on-one with members when HOS measure results released, recent SNPA letter to Dr. Goldstein.

- **FIDE-SNP Measure Exclusions** – Data/information gathering, member discussions, preparation of materials, and then multiple calls with NCQA to educate and advocate for equivalent measure exclusion for FIDE-SNPs with members who are NFLOC as already granted to I-SNPs. Also worked with NCQA on Advanced Illness and Frailty criteria.

- **Social Determinants of Health** and impact on quality/performance measurement- continued collecting information and examining SDOH data/definition/identification and follow-up issues pertinent to member health plans. Participated in two SDOH workgroups/action teams of NQF (SDOH Data Integration Action Team and SDOH Payment Group) See NQF: [SDOH Data Integration](#); wrote/published [SDOH Issue Brief](#) with detail on SNP/MMPs around SDOH ([SDOH Briefing Paper June 2019](#)), PE/Quality calls on SDOH data issues; analysis of SDOH results from SNPA survey (presentations); updated SDOH/Stars Position Statement for SNPA See: [SNPA Position Statement Stars, SDOH May 2019](#); presentations.

- **Analysis and Comments to CMS on Quality Measurement issues in various proposed rules or final rules** - Key comments on the following (see SNPA website for detail): [SNPA 2019 Comment Letters](#)
  - CAI
  - 2020 Display Measures and other Star measures
  - HOS Baseline & Follow-up Survey; Methodological issues
  - Interoperability Rule – quality & measurement related considerations
  - Paperwork Reduction Act – quality & measurement related considerations
  - Proposed Medicare Beneficiary Experience of Care Survey (CMS OMH)
  - CY2021 Application

- **Analysis and Comments to MedPAC, AHRQ** - Response to MedPAC June 2019 Report (Chapter 8) on modifying the quality bonus payment system—proposed new MA Value Incentive Program; responded to AHRQ questions and proposed changes to CAHPS.

- **RAND/TEP on Stars/Medicare Quality Measurement** - Participate on the technical expert panel convened by RAND under contract with CMS; review and comment with other panel experts on Medicare Stars – measures, units of analysis, cut point issues, etc. See: [RAND TEP Proceedings April 2019](#)

- **SNP Alliance Health Plan Member Profile** – updated for 2019 with SNPA Survey data elements, qualitative and quantitative information (case examples, plan comments) – See: [SNPA July 2019 Member Plan Profile Brief](#)

- **Final Report on EB Grant** - [SNPA Final Grant Summary April 2019](#)